



Rinkydink Builders, Inc.
9314 Chantry Hill Road, Newcastle, CA 95658
Phone: (916) 663-3387
Contractor's License #813870

Dear Previous Customer,

First, thank you for putting your trust in Rinkydink Builders, Inc. and in your past decision to purchase windows, doors, siding, decking, or roofing from us. For so many people, their home is the single largest investment decision they will ever make, and Rinkydink Builders is pleased to have been included in your home improvement projects.

We want to announce to all our loyal customers that after much consideration and many decades of doing business as Rinkydink Builders, we have decided to take a step back and join forces with a larger local industry leader — California Energy Consultant Service (CECS).

As a previous competitor to CECS, we came to respect the integrity, honesty, and values that CECS brought to the industry and we're confident that you will too. We have joined CECS in the capacity of Sales Consultants. As such, we will be able to offer the same products and services as well as energy efficient upgrades such as HVAC! CECS is a SMUD and PG&E participating contractor and they are experts in securing valuable rebates for their customers. We are also excited to announce that as a previous Rinkydink Builders customer, we have negotiated the substantial "repeat" customer discount for you!

We're happy to inform you that the manufacturer's warranties that came with your products are still in force. If you have any questions regarding manufacturer warranties, please **call (916) 663-3387** to be in touch with the appropriate warranty department. CECS carries similar product lines as Rinkydink, and they have formed strong alliances with reputable companies including Andersen Windows, Craneboard, JamesHardie, Taylor Metals, Owens Corning, and more.

Rinkydink Builders, Inc. will not be doing any new business, effective January 1, 2023. However, after much discussion, we felt an obligation to our beloved customers, and have decided that RDB will honor all written existing warranties on previous work. To be clear: CECS will not be responsible for any installation warranties for projects installed by RinkyDink Builders. For questions regarding installation warranties, we have provided our direct contact information below. Also, as Sales Consultants for CECS, we would appreciate it if we could remain your "go to" for Roofing, Siding, Windows, and now HVAC.

Thank you for your past business and please don't hesitate to call us with any questions. Please accept the enclosed FREE Cal Expo Home Show tickets — a \$40 value — as a token of our appreciation. When you get there, come see us at booths P129 & 131 for a FREE gift!

Sincerely,

Mike Cercel & Guy White



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